



Wyoming County Office of Emergency Services

151 N. Main Street, Warsaw, NY 14569

Phone: (585)786-8867/ Fax: (585)786-8961/ oem@wyomingcountyny.gov

Brian Meyers, Director of Fire & Emergency Management bmeyers@wyomingcountyny.gov
William Streicher, Fire Coordinator bstreicher@wyomingcountyny.gov
Julia Elge, EMS Operations Coordinator jelge@wyomingcountyny.gov



Training Announcement

Emotional Intelligence in the Volunteer Fire Service

Full Description: .

Emotional Intelligence in the Volunteer Fire Service is a leadership-focused course designed to help firefighters and officers improve interpersonal effectiveness, strengthen team dynamics, and lead with self-awareness and empathy. In the volunteer fire service—where relationships, retention, and morale are closely tied to culture—emotional intelligence (EI) is essential for building trust and sustaining long-term engagement.

This course introduces the core components of emotional intelligence: self-awareness, self-regulation, motivation, empathy, and social skills. Participants will explore how these elements impact leadership effectiveness, peer relationships, crew morale, and conflict resolution. The course also addresses unique challenges in volunteer environments, such as balancing personal relationships with rank, managing stress in high-demand roles, and maintaining professionalism in informal settings.

Interactive discussions and practical scenarios help students apply emotional intelligence concepts directly to real-life fire service situations.

Designed for:	Firefighters, Chief Officers
Course Length:	2 hours
Course Location(s):	Wyoming County Fire Training Center 3651 Wethersfield Road
Training Dates:	May 21, 2026
Time:	6:30pm – 9:30pm
Instructor:	Deputy Fire Coordinator Graham
Prerequisites:	None

To register please contact the office at oem@wyomingcountyny.gov or 585-786-8867