

**APPENDIX 3 - NATIONAL INCIDENT  
MANAGEMENT SYSTEM (NIMS)**

**WYOMING COUNTY OFFICE OF EMERGENCY MANAGEMENT  
EMERGENCY OPERATIONS CENTER  
POSITION DESCRIPTIONS**

*This Appendix lists the various job descriptions in an Incident Command System. The Incident Command System will be used in emergency response to disasters occurring in Wyoming County. The following pages can be detached for operational or training use. Any attachments referenced to individual job descriptions are being maintained in the Wyoming County Office of Emergency Management and are not attached to the CEMP.*

# Wyoming County Comprehensive Emergency Management Plan

<b>AGENCY</b>	<b>ICS FUNCTION</b>	<b>RESPONSE ACTIVITIES</b>
Chair, Board of Supervisors	Command (Agency Administrator)	<ul style="list-style-type: none"> <li>• Ultimate situation responsibility</li> <li>• Declaration of State of Emergency, Promulgation of Emergency Orders</li> </ul>
	Public Information Officer	<ul style="list-style-type: none"> <li>• Emergency Public Information</li> </ul>
Emergency Services	Command (EOC Director)	<ul style="list-style-type: none"> <li>• Activation and coordination of the EOC</li> </ul>
	Liaison	<ul style="list-style-type: none"> <li>• Liaison with external agencies, stakeholders and non-governmental partners</li> </ul>
	Operations	<ul style="list-style-type: none"> <li>• Fire Suppression and Control; Search and Rescue; HAZMAT Exposure Control</li> </ul>
Sheriffs	Operations	<ul style="list-style-type: none"> <li>• Communications</li> <li>• Warning</li> <li>• Law Enforcement</li> </ul>
Public Health	Safety	<ul style="list-style-type: none"> <li>• Emergency Worker Protection</li> </ul>
	Operations	<ul style="list-style-type: none"> <li>• Disease and Pest control,</li> <li>• Environmental monitoring</li> <li>• Food Safety</li> <li>• Water Safety</li> <li>• Regulatory Compliance</li> <li>• Human Needs Assessment</li> </ul>
Highway	Planning	<ul style="list-style-type: none"> <li>• Incident Action Planning</li> </ul>
	Operations	<ul style="list-style-type: none"> <li>• Debris removal and disposal</li> <li>• Damage Assessments</li> </ul>
Social Services	Operations	<ul style="list-style-type: none"> <li>• Human Needs Assessment</li> </ul>
Office for the Aging	Operations	<ul style="list-style-type: none"> <li>• Human Needs Assessment</li> </ul>
Mental Health	Operations	<ul style="list-style-type: none"> <li>• Human Needs Assessment</li> <li>• Crisis Counseling</li> </ul>
Budget	Finance / Administration	<ul style="list-style-type: none"> <li>• Purchasing</li> <li>• Reimbursement</li> </ul>
Treasurer	Finance / Administration	<ul style="list-style-type: none"> <li>• Purchasing</li> </ul>

## POSITION DESCRIPTIONS

### **POSITION: AGENCY REPRESENTATIVES**

**POSITION DESCRIPTION:** In many multi jurisdictional incidents, an agency or jurisdiction will send a representative to assist in coordination efforts.

An Agency Representative is an individual assigned to an incident from an assisting or cooperating agency who has been delegated authority to make decisions on matters affecting that agency's participation at the incident.

Agency representatives report to the Liaison Officer or to the EOC Director in the absence of a Liaison Officer.

### **RESPONSIBILITIES:**

- Check in properly at the EOC.
- Obtain briefing from the Liaison Officer or EOC Director.
- Inform assisting or cooperating agency personnel on the incident that the Agency Representative position for that agency has been filled.
- Clarify any issues regarding your authority and assignment and what other in the organization do.
- Establish communication link with home agency. If unable to do so, notify Communications Unit in the Logistics Section.
- Obtain EOC organization chart, floor plan and telephone listings. Review the location and general duties of all sections and branches that have been activated.
- Facilitate requests for support or information that your agency can provide.
- Keep up-to-date on the general status of resources and activity associated with your agency.
- Provide appropriate situation information to the Planning Section.
- Keep your agency informed of the situation.
- Attend briefings and planning meetings as required.
- Provide input on the use of agency resources unless resource technical specialists are assigned from the agency.
- Cooperate fully with the EOC Director and the General Staff on agency involvement at the incident.

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- Ensure the well-being of agency personnel assigned to the incident.
- Advise the Liaison Officer of any special agency needs or requirements.
- Report to home agency dispatch or headquarters on a prearranged schedule.
- Ensure that all agency personnel and equipment are properly accounted for and released prior to departure.
- Ensure that all required agency forms, reports and documents are complete prior to departure.
- Have a debriefing session with the Liaison Officer or Incident Commander prior to departure.
- Check out of EOC when demobilization is authorized.
- Leave a forwarding phone number if necessary.

## **POSITION: EOC DIRECTOR**

**POSITION DESCRIPTION:** The EOC Director's responsibility is the overall management of the County EOC. On most incidents a single EOC Director carries out the command activity. The EOC Director is selected by qualifications and experience.

The EOC Director may have a deputy, who may be from the same agency, or from an assisting agency. Deputies may also be used at section and branch levels of the ICS organization. Deputies must have the same qualifications as the person for whom they work as they must be ready to take over that position at any time.

### **RESPONSIBILITIES:**

- Assess the situation and / or obtain a briefing from the prior EOC Director.
- Determine Incident Objectives and strategy for the operational period.
- Determine level of staffing needed to begin dealing with the emergency.
- Determine what level incident this is.
- Determine if a field operation is needed.
- Establish the immediate priorities.
- Ensure planning meetings are scheduled as required.
- Approve and authorize the implementation of an Incident Action Plan.
- Ensure that adequate safety measures are in place.
- Coordinate activity for all Command and General Staff.
- Coordinate with County Executive's Office, SEMO, and FEMA.
- Approve requests for additional resources or for the release of resources.
- Keep agency administrator informed of incident status.
- Approve the use of trainees, volunteers, and auxiliary personnel.
- Determine the operational period.
- Authorize release of information to the news media.
- Order the demobilization of the incident when appropriate.

**POSITION: FINANCE / ADMINISTRATION SECTION CHIEF**

**POSITION DESCRIPTION:** The Finance / Administration Section Chief is responsible for managing all financial aspects of the incident. He / she is responsible for tracking all incident costs and providing guidance to the EOC Director on financial issues that may have an impact on incident operations.

**RESPONSIBILITIES:**

- Check-In upon arrival at the EOC.
- Report to the EOC Director.
- Obtain a briefing on the situation
- Review your position responsibilities.
- Determine if other section staff is at the EOC.
- Ensure that the section is set up properly and that appropriate personnel, equipment and supplies are in place. Set-up your work station.
- Review organization in place at the EOC. Know where to go for information or support.
- Clarify any issues you may have regarding your authority and assignment, and what others in the organization do.
- Open and maintain section logs.
- Organize and staff section as appropriate.
- Identify collateral response organization(s) and positions.
- Manage all financial aspects of an incident.
- Confer with EOC Director on delegation of purchasing authority to section. Determine appropriate purchasing limits to delegate to Logistics Section.
- Meet with Operations and Logistics Chiefs. Determine financial and administrative support needs. Review procedures for on-going support from section. Establish purchasing limits for Logistics Section.
- Based on the situation as known or forecast, determine likely future Finance/Administration section personnel and support needs.
- Review responsibilities of units in section. Develop plan for carrying out all responsibilities.

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- Activate organizational units within section as needed and designate leaders for each unit.
- Request additional personnel for the section as necessary to maintain appropriate level of EOC operations.
- Determine need for representation or participation of other agency representatives.
- Adopt a proactive attitude. Think ahead and anticipate situations and problems before they occur.
- Provide financial and cost analysis information as requested.
- Gather pertinent information from briefings with responsible agencies.
- Develop an operating plan for the Finance/Administration Section; fill supply and support needs.
- Meet with Assisting and Cooperating Agency Representatives as needed.
- Maintain daily contact with agency(s) administrative headquarters on Finance / Administration matters.
- Ensure that section logs and files are maintained.
- Carry out responsibilities of Finance/Administrative Section units that are not currently activated.
- Maintain current displays associated with your area. Make sure that information reports or displays you prepare are clear and understandable.
- Make sure that all contacts with the media are fully coordinated first with the Information Officer.
- Participate in EOC Director's strategy meetings and planning meetings.
- Conduct periodic briefings for section. Ensure that all organizational elements are aware of priorities.
- Monitor section activities and adjust section organization as appropriate.
- Resolve problems that arise in conduct of section responsibilities.
- Brief EOC Director on major problem areas that now need or will require solutions.
- Share status information with other with other sections as appropriate.
- Keep agency administrators apprised of overall financial situation.

- Brief your relief at shift change time.
- Provide financial input to demobilization planning.
- Authorize deactivation of organizational elements within the section when they are no longer required. Ensure that any open actions are handled by section or transferred to other EOC elements as appropriate.
- Demobilize the Section and close out logs when authorized by the EOC Director.
- Ensure that any open actions are assigned to the appropriate agency or element for follow-on support.
- Ensure that any required forms or reports are completed prior to your release and departure.
- Brief agency administrative personnel on all incident-related financial issues needing attention or follow-up.
- Be prepared to provide input to the After Action Report.

## **POSITION: LOGISTICS SECTION CHIEF**

**POSITION DESCRIPTION:** The Logistics Section Chief is responsible for providing all support needs to the incident (except air). Support needs include facilities, services, personnel, equipment and supplies. The Logistics Section Chief participates in the development and implementation of the Incident Action Plan, and activates and supervises the units within the Logistics Section.

### **RESPONSIBILITIES:**

- Check-In upon arrival at the EOC.
- Report to the EOC Director.
- Obtain a briefing on the situation
- Review your position responsibilities.
- Determine if other section staff is at the EOC.
- Ensure that the section is set up properly and that appropriate personnel, equipment and supplies are in place. Set-up your work station.
- Review organization in place at the EOC. Know where to go for information or support.
- Clarify any issues you may have regarding your authority and assignment, and what others in the organization do.
- Open and maintain section logs.
- Manage all incident logistics.
- Provide logistical input to the EOC Director in preparing the Incident Action Plan.
- Brief Branch Directors and Unit Leaders as needed.
- Identify anticipated and known incident service and support requirements.
- Request additional resources as needed.
- Review and provide input to the Communications Plan, the Medical Plan and the Traffic Plan.
- Supervise requests for additional resources.
- Oversee demobilization of the Logistics Section.

## **POSITION: OPERATIONS SECTION CHIEF**

**POSITION DESCRIPTION:** The Operations Section Chief is responsible for the management of all tactical operations for the incident. The Operations Section Chief helps formulate and interprets strategy established by the EOC Director, and implements it tactically as per EOC procedures. The Operations Section Chief activates and supervises organizational elements in accordance with the Incident Action Plan and directs its execution. The Operations Section Chief also directs the preparation of unit operational plans, requests or releases resources, makes expedient changes to the Incident Action Plan as necessary, and reports such changes to the EOC Director.

The Operations Section Chief ensures that the operations function is carried out including the coordination of response for all operational functions assigned to the EOC and ensures that operational objectives and assignments / missions identified in the IAP are carried out effectively. The Operations Section Chief establishes the appropriate level of organization within the section, continuously monitors the effectiveness of that organization and makes changes as required. The Operations Section Chief exercises overall responsibility for the coordination of operational activities within the section and ensures that all state agency actions under the section are accomplished within the priorities established. The Operations Section Chief reports to the EOC Director on all matters pertaining to section activities.

### **RESPONSIBILITIES:**

- Check-In upon arrival at the EOC.
- Report to the EOC Director.
- Obtain a briefing on the situation
- Review your position responsibilities.
- Determine if other section staff is at the EOC.
- Ensure that the Operations Section is set up properly and that appropriate personnel, equipment and supplies are in place. Set up your work station.
- Review organization in place at the EOC. Know where to go for information or support.
- Clarify any issues you may have regarding your authority and assignment, and what others in the organization do.
- Open and maintain section logs.
- Meet with Communications Unit Leader.
  - Obtain briefing on on-site and external communications capabilities and restrictions.
  - Establish operating procedure with Communications Unit for use of telephone and radio systems.
  - Make any priorities or special requests known.

- Attempt to determine estimated times of arrival of requested staff that are not yet on site.
- Establish contact and determine status of collateral EOCs. Determine status of any requests for missions / assistance.
- Meet with the Planning Section Chief. Obtain and review any major incident reports. Obtain from the Planning Section additional field operational information that may pertain to or affect section operation.
- Based on the situation as known or forecast, determine likely future Operations Section needs.
- Review responsibilities of the section. Develop plan for carrying out all responsibilities.
- Make a list of key issues currently facing your Section. Clearly establish with assembles personnel action items to be accomplished within the current operational period.
- Activate organizational elements within section as needed and designate supervisors for each element.
- Determine need for representation or participation of other agency representatives.
- Request additional personnel for the section as necessary for maintaining appropriate level of EOC operation.
- Advise EOC Director of Section status.
- Adopt a proactive attitude. Think ahead and anticipate situations and problems before they occur.
- Ensure that section EOC logs and files are maintained.
- Keep up to date on situation and resources associated with your section. Maintain current status at all times.
- Maintain current displays associated with your area. Make sure that the information reports or displays you prepare are clear and understandable.
- Provide situation and resources information to the Planning Section on a periodic basis or as the situation requires.
- Make sure that all contacts with the media are fully coordinated first with the Public Information Officer.
- Conduct periodic briefings and work to reach consensus among staff on objectives for forthcoming operational periods.
- Attend and participate in strategy and planning meetings.

- Work closely with the Planning Section Chief in the development of EOC Incident Action Plans.
- Work closely with each supervisor to ensure operation's objectives as defined in the current Incident Action Plan are being addressed.
- Ensure that information for your sections and Agency Representatives is made available to the Planning Section.
- Ensure that all fiscal and administrative requirements are coordinated through the Finance/Administration Section.
  - Notification of any emergency expenditure
  - Time sheets
- Brief EOC Director on major problem areas that now need or will require solutions.
- Brief supervisors periodically on any updated information you may have received.
- Share status information with other sections as appropriate.
- Brief your relief at shift change time.
- Deactivate subordinate units when no longer required. Ensure that all paperwork is complete and logs are submitted to the Documentation Unit (or Planning Section).
- Authorize demobilization of organizational elements with the section when they are no longer needed. Ensure that any open sections are handled by section or transferred to other EOC elements as appropriate.
- Demobilize the Section and close out logs when authorized by the EOC Director.
- Ensure that any open actions are assigned to the appropriate agency or element for follow-on support.
- Ensure that any required forms or reports are completed prior to your release and departure.
- Be prepared to provide input to the After Action Report.
- Manage tactical operations.
  - Interact with next lower level of Section (Branch, Division/Group) to develop the operations portion of the Incident Action Plan.
  - Request resources needed to implement the Operations Section tactics as a part of the Incident Action Plan development (ICS 215).

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- Assists in development of the operations portion of the Incident Action Plan.
- Supervise the execution of the Incident Action Plan for Operations.
  - Maintain close contact with subordinate positions.
  - Ensure safe tactical operations.
- Request additional resources to support tactical operations.
- Approve release of resources from assigned status (not release from the incident).
- Make or approve expedient changes to the Incident Action plan during the Operational Period as necessary.
- Maintain close communication with the Incident Commander.
- Maintain Unit Log.

## **POSITION: PLANNING SECTION CHIEF**

**POSITION DESCRIPTION:** The Planning Section Chief is responsible for the collection, evaluation, dissemination and use of information about the development of the incident and the status of resources. Information is needed to understand the current situation, predict the probable course of incident events, and prepare alternative strategies and control operations for the incident. The Planning Section Chief conducts the Planning Meeting and is responsible for producing a written Incident Action Plan (if so directed by the Incident Commander). The Planning Section Chief activates and supervises units within the Planning Section; Situation Unit, Resource Unit, Documentation Unit, Demobilization Unit and Technical Specialists.

### **RESPONSIBILITIES:**

- Check-In upon arrival at the EOC.
- Report to the EOC Director.
- Obtain a briefing on the situation
- Review your position responsibilities.
- Determine if other section staff is at the EOC.
- Ensure that the section is set up properly and that appropriate personnel, equipment and supplies are in place. Set up your work station.
- Review organization in place at the EOC. Know where to go for information or support.
- Clarify any issues you may have regarding your authority and assignment, and what others in the organization do.
- Open and maintain section logs.
- Organize and staff section as appropriate.
- Identify collateral response organization(s) and positions.
- Collect from all available sources information about the incident.
- Supervise preparation of the Incident Action Plan.
- Modify the Incident Action Plan to meet changing needs as necessary.
- Prior to the completion of the Incident Action Plan, prepare and distribute the EOC Director's objectives.
- Provide input to the EOC Director and Operations Section Chief for the preparation of the Incident Action Plan by the Planning Section.

- Conduct the Planning Meeting.
- Identify out-of-service personnel and positions they are qualified to fill.
- Assign out-of-service personnel to ICS organizational positions as appropriate.
- Establish reporting requirements and reporting schedules for all ICS organizational elements.
- Gather, post, and maintain current incident resource status including transportation, and support vehicles and personnel.
- Determine need for any specialized resources in support of the incident.
- If requested, assemble and disassemble resources not assigned to operations.
- Identify coincidental information needs and gather as necessary.
- Insure that information concerning special environmental needs is included in the Incident Action Plan.
- Assemble information on alternative strategies based on projections.
- Provide periodic predictions on incident potential and develop contingency plans (i.e. worst case scenario).
- Advise General Staff of any significant changes in incident status.
- Anticipate changes in resource needs.
- Compile and display incident status information.
- Oversee preparation of Incident demobilization plan.
- Develop the incident traffic plan.
- Develop the incident medical plan.
- Incorporate the Incident Traffic Plan and supporting plans developed by other units (Incident Communications Plan etc.) into the Incident Action Plan.
- Maintain Unit Log.
- Perform operational planning for the Planning Section.
- Insure coordination between the Planning Section and other Command and General staff.

**POSITION: SAFETY OFFICER**

**POSITION DESCRIPTION:** Ensure safety of staff, residents, and visitors, monitor and correct hazardous conditions. Safety Officer has authority to halt any operation that poses immediate threat to life and health.

**RESPONSIBILITIES:**

- Ensure that all buildings and other facilities used in support of the Wyoming County EOC are in safe operating condition.
- Monitor operational procedures and activities in the EOC to ensure they are being conducted in a safe manner, considering the existing situation and conditions.
- Stop or modify all unsafe operations outside the scope of the EOC Action Plan, notify the EOC Director of actions taken.
- Tour the entire EOC facility and evaluate conditions. Advise the EOC Director of any conditions and actions that might result in liability - e.g., oversights, improper response actions, etc. Include these when writing the EOC Safety Plan.
- Ensure the EOC facility has adequate fire extinguishers, emergency pull stations, and evacuation routes and exits.
- Ensure proper food safety with EOC staff.
- Ensure proper personnel hygiene and sanitary measures are in place.
- Be familiar with particularly hazardous conditions in the facility and reduce their threats.
- Prepare and present safety briefings for the EOC Director and General Staff.
- Ensure that the EOC facility is free from any environmental threats - e.g., radiation exposure, air purity, water potability, etc.
- Keep the EOC Director advised of unsafe conditions; take action when necessary.
- Coordinate with the Finance Section in preparing any personnel injury claims or records necessary for proper case evaluation and closure.
- Control personnel access to the EOC in accordance with policies established by the EOC Director.
- Determine the current EOC security requirements and arrange for staffing as needed.
  - Determine needs for special access to EOC facilities.
  - Provide Elected/Executive and VIP security as appropriate and required.
  - Provide recommendations as appropriate to EOC Director.
  - Prepare and present security briefings for the EOC Director and General Staff at appropriate meetings.

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- Maintain unit/activity log.

**POSITION: LIAISON OFFICER**

**POSITION DESCRIPTION:** Function as the incident contact person in the EOC for representatives from other agencies and EOC's.

**RESPONSIBILITIES:**

- Oversee all liaison activities, including coordinating outside agency representatives assigned to the EOC.
- Establish and maintain a central location for incoming agency representatives, providing workspace and support as needed.
- Ensure that position specific guidelines, policy directives, situation reports, and a copy of the EOC Action Plan are provided to Agency Representatives upon check-in.
- Contact Agency Representatives already on-site, ensuring they:
  - Sign into the EOC organization
  - Understand assigned functions
  - Know work locations
- Determine if additional agency representation is required from:
  - Other agencies
  - Schools
  - Volunteer organizations
  - Private organizations
  - Utilities not already represented
- Arrange and coordinate VIP tours with the PIO and the elected/Executive members or their designees.
- Determine the status and resource needs and availability of other agencies.
- Notify and coordinate with adjacent jurisdictions on facilities and/or dangerous releases which may impose risk across boundaries.
- Request agency representatives maintain communications with their agencies and obtain Situation Status Reports regularly.
- Maintain a roster of agency representatives located at the EOC. Roster should include the assignment within the EOC (Section or Interagency Coordination Group). Roster should be distributed internally on a regular basis.
- Release agency representatives that are no longer required in the EOC when authorized by the EOC Director (be sure to get contact information from representative before demobilization.)
- Maintain unit/activity log.

**POSITION: PUBLIC INFORMATION OFFICER**

**POSITION DESCRIPTION:** Serve as the conduit for information to internal and external stakeholders, including staff, visitors and families, and the news media, as approved by the Incident Commander.

**RESPONSIBILITIES:**

- Serve as the coordination point for all media releases for the Wyoming County EOC.
- Represent the EOC as the lead Public Information Officer (PIO).
- Ensure the public, within the affected area, receives complete, accurate and consistent information about life safety procedures, public health advisories, relief and assistance programs and other vital information.
- Coordinate media releases with PIOs representing other affected emergency response agencies within the jurisdiction.
- Coordinate the provision of situation information on the County's website and ensure that rumor control is provided with the same information throughout the event.
- Organize the format for press conferences in coordination with the EOC Director.
- Maintain a positive relationship with the media representatives.
- Establish and manage the Joint Information Center (JIC), as necessary.
- Determine staffing requirements and make required personnel assignments for the JIC function as necessary.
- Obtain policy guidance from the EOC Director on media releases.
- Keep the EOC Director advised of all unusual requests for information and all major critical or unfavorable media comments. Recommend procedures or measures to improve media relations.
- Coordinate with the Situation Status Unit and identify method for obtaining and verifying significant information as it develops.
- Develop and publish a media briefing schedule, to include location, format, preparation, and distribution of handout materials.
- Implement and maintain an overall information release program.
- Establish a Media Information Center, as necessary, providing necessary space, materials, telephones, computers and electrical power.

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- Maintain up-to-date status boards and other references at the media information center.
- Provide adequate staff to answer questions from members of the media.
- Interact with other EOC sections, branches, and units to provide and obtain information relative to public information operations.
- Develop content for state Emergency Alert System (EAS) releases. Monitor Emergency Alert System releases, as necessary.